

SERVICE OVERVIEW

Each time your equipment receives scheduled service, the following will be performed:

- Factory trained Zetec service technician(s)
- Provide preventative maintenance, including repair or replacement of components not performing to factory specifications
- Zetec system diagnostics with proprietary tools
- Confirmation of the latest firmware versions, updated as required
- Performance of any Technical Bulletin recommended services
- Recording/Tagging the unit as ready for use (RFU)

Exclusions:

- Services must be pre-scheduled
- No radioactive materials may be transported to, handled by, or possessed within any Zetec facility
- The agreement excludes damage due to shipping, mishandling, misuse and abuse
- Consumables excluded; drive wheels, spools and other accessory items

Eligibility

Most equipment is eligible to enroll in this program. Equipment that has passed its initial warranty period will require a pre-acceptance service of equipment at an additional one-time cost.

Quality

All work is done in compliance with the Zetec Quality standards program, which directly correlates to the appropriate section of the Federal regulation 10 CFR appendix B, and ISO 9001.

ABOUT ZETEC

Zetec, founded in 1968, is the leading supplier of integrated nondestructive evaluation (NDE) inspection solutions based on multi-method technologies – eddy current, ultrasonic, remote field, and magnetic flux leakage.

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